

EMSAWEST - EDMONTON WEST ZONE SOCCER ASSOCIATION (EWZSA)

REFUND POLICY – 2021/22 INDOOR SEASON

This policy applies to the 2021/22 indoor season only and is applicable for refunds of community fees paid to EMSAwest/EWZSA.

Our Premier/Cub program, Warriors has their own refund policy – please refer to their web site.

EMSAwest does not transfer registration fees to other soccer associations or EMSA Zones – our cancellations fees below will apply.

REFUND DEADLINES & CANCELLATION FEES - NO REASON REQUIRED

- Up to September 15: Fees paid less credit card processing fee if applicable
- September 15-October 1: \$50 cancellation fee
- October 2 – October 10: \$100 cancellation fee
- October 11 to the end of the season: 100% non-refundable

The EMSAwest/EWZSA Board of Directors will consider refund requests on a prorated basis, including zone costs for the following reasons:

Medical: any illness which prevents a player from completing the indoor season (medical documentation required)

Injury: any injury which prevents a player from completing the indoor season (medical documentation required)

Extenuating Circumstances: any other reason which prevents a player from completing the indoor season (letter from parent explaining the reason required)

PROCEDURE FOR REQUESTING A REFUND

Refund requests must be submitted by email (accounts@ewzsa.com) from the parent/guardian to the EMSAwest/EWZSA.

The request must include the following:

- Player name, date of birth, gender & address-
- Parent/Guardian name, phone number and email address-
- Reason for the refund request-
- Documentation from a medical professional if the request is for medical reasons or injury.

EMSAwest/EWZSA

accounts@ewzsa.com