

EMSAWEST - EDMONTON WEST ZONE SOCCER ASSOCIATION (EWZSA)

REFUND POLICY – 2024/25 INDOOR SEASON

This policy applies to the 2024/25 Indoor season only and is applicable for refunds of community fees paid to EMSA West (EWZSA).

Our Premier/Club program the Warriors have their own refund policy – please refer to their website.

EMSA West does not transfer registration fees to other soccer clubs/associations or EMSA Zones – our cancellation fees below will apply.

REFUND DEADLINES & CANCELLATION FEES - NO REASON REQUIRED

- Up to September 10 - Full refund less credit card processing fees (if applicable)
- September 10 - October 1: \$25 Cancellation Fee
- After October 1 - No Refunds. The organization pays its governing bodies their fees and they are non-refundable to our organization.

The EMSA West/EWZSA Board of Directors will consider refund requests on a prorated basis, including zone costs, for the following reasons:

Medical or Injury: any illness or injury which prevents a player from completing the indoor season (medical documentation required).

Extenuating Circumstances: any other reason which prevents a player from completing the indoor season (letter from the parent explaining the reason required).

Exceptions to this policy: If the season has been cancelled by EMSAmain, fees will be prorated less EMSA and Zone costs.

PROCEDURE FOR REQUESTING A REFUND

Refund requests must be submitted by email (accounts@ewzsa.com) from the parent/guardian to the EMSA West/EWZSA.

The request must include the following:

- Player name, date of birth, gender & address -
- Parent/Guardian name, phone number and email address -
- Reason for the refund request -
- Documentation from a Medical Professional if the request is for medical reasons or injury.

EMSA West/EWZSA

accounts@ewzsa.com